



Policies

Nondiscrimination

It is the policy of New Angle Yoga to provide an environment free of discrimination based on race, creed, color, national origin, citizenship status, age, disability, pregnancy, religion, gender, sexual orientation, gender expression or identity, genetic information, marital status, veteran status or any other identifying factor. Staff, independent contractors, volunteers, and other agents of New Angle Yoga will not engage in conduct constituting unlawful discrimination. Any incident, suspected incident, or accusation of discrimination must be reported to the New Angle Yoga immediately. New Angle Yoga will promptly investigate all allegations of nondiscrimination and take appropriate disciplinary action against individuals who engage in unlawful behavior. Disciplinary action may include dismissal of employees, volunteers, and contracted workers and denial of membership/participation for students/clients.

Zero Tolerance Harassment Policy

It is the policy of New Angle Yoga to provide an environment free of harassment based on race, creed, color, national origin, citizenship status, age, disability, pregnancy, religion, gender, sexual orientation, gender expression or identity, genetic information, marital status, veteran status or any other identifying factor. Staff, independent contractors, volunteers, and other agents of New Angle Yoga will not engage in conduct constituting unlawful harassment. Any incident, suspected incident, or accusation of harassment must be reported to the New Angle Yoga immediately. New Angle Yoga will promptly investigate all allegations of harassment and take appropriate disciplinary action against individuals who engage in unlawful behavior. Disciplinary action may include dismissal of employees, volunteers, and contracted workers and denial of membership/participation for students/clients.

Zero Tolerance Sexual Harassment Policy

It is the policy of New Angle Yoga to provide an environment free of sexual harassment. Sexual harassment is illegal and may involve, but is not limited to, making, as a condition of an individual's continued employment/contracted agreement, unwelcome sexual advances or requests for sexual favors or other

verbal or physical conduct of a sexual nature; making submission to or rejection for such conduct the basis for decisions effecting the individual; or creating an intimidating, hostile, or offensive working environment by such conduct. Sexual harassment may take different forms, including verbal, nonverbal, or physical. Whatever form it takes, New Angle Yoga will not tolerate sexual harassment in any form it takes. Staff, independent contractors, volunteers, and other agents of New Angle Yoga will not engage in conduct constituting sexual harassment. Any incident, suspected incident, or accusation of sexual harassment must be reported to New Angle Yoga immediately. New Angle Yoga will promptly investigate all allegations of sexual harassment and take appropriate disciplinary action against individuals who engage in unlawful behavior. Disciplinary action may include dismissal of employees, volunteers, and contracted workers and denial of membership/participation for students/clients.

Cancellation/No Show Policy

Clients can register for Yoga classes up to 7 days prior to the date of the class.

Clients must cancel their class registration at least 2 hours prior to the start of class if they will not attend the class to avoid a "No Show" fee.

If a client is registered for class and does not cancel 2 hours before class or does not show up for class, it will be considered a "No Show".

Clients using a paid class pass that "No Show" will be charged for class by having a class removed from their package/account.

Members and those that are on an unlimited pass that "No Show" are subject to a \$10 "No Show" fee.

Cancellations can be made via the Mindbody Ap or by signing into your New Angle Yoga Mindbody account [HERE](#).

Refunds

In respect to our commitment and yours, refunds will not be made for any missed classes, workshops, trainings or events.

In the unexpected event that New Angle Yoga makes the decision to cancel the workshop, training, or event you have registered for, you will receive a full refund for the amount you have paid.

Purchases Are NonTransferable/May Not Be Shared

Single Class Passes, Multiple Class Packages (i.e. 10 class pass), Workshop passes, Program passes/tuition, and Teacher Training deposits and tuition are all non-transferable and may not be shared from one student/client to another

(unless otherwise noted on the specific package). That is, payment for each class, class package, workshop, program, and training can only be used for the class, class package, workshop, program, or training that is was assigned to at the time of purchase. And, only the individual for whom the purchase was made can utilise the pass for the class, class package, workshop, program, or training.

Memberships - NonTransferable/May Not Be Shared

Memberships cannot be transferred to another individual under any circumstances.

Use of Substances

The use of substances including drugs and alcohol are not permitted during yoga classes at New Angle Yoga. Students deemed to be under the influence of any substance will not be permitted to participate in our yoga classes.

Teachers and staff deemed to be under the influence of drugs or alcohol during their scheduled shift will be terminated immediately.

Late Policies

The doors to the studio are open to students/clients 15 minutes prior to the start of class and 15 minutes after class.

Students/clients are encouraged to arrive at least 10 minutes prior to the start of class to get registered and prepared for class.

Students/Clients that are new to New Angle Yoga and have not yet registered, will not be permitted to attend class if they arrive after the start of class.

Late students/clients that are registered (with a signed waiver) and have paid for class may enter the class up to 5 minutes after the start. After the 5 minute mark, entrance of students/clients is at the sole discretion of the teacher provided they have paid for class.

Class Observation

All students/clients of New Angle Yoga are expected to participate to their greatest ability and are not permitted to “observe” the class. That is, each person in the class must be enrolled through MindBody (and have signed liability waiver) and my not “sit and watch” a class.

Lost and Found

All personal items that are left at the studio will be labeled with the date they are left. After 30 days, items that have not been retrieved will be donated to charity.